



Trouble Shooting Guide

We Love to Spoil Our Customers

1003 S. Hazel St. Glenwood, IA 51534-2001 (712) 527-1800 FAX 527-4331 Customer Toll Free 1-800-795-1812

If there is a problem (P) with your Trajet Whirlpool, please try these solutions (S):

P: Black particles are coming out of the jets:

S: Whirlpool units not flushed on a regular basis could develop a residue in the pipes, eventually entering the whirlpool as a dark flake-like substance. If this should occur, you may need to flush the system several times, doubling the cleaning agent amounts.

P: Whirlpool won't run:

S: Verify the electrical source:

Check the circuit breakers.

Unplug cord from outlet if possible. Test status of outlet by plugging in a working electrical appliance.

If outlet does not work contact your electrician.

If outlet works contact Trajet @ 1-800-795-1812

P: Scratches or cracks in finish:

S: Call Trajet 1-800-795-1812

P: Water Leaks:

S: Try to find out exactly where the tub is leaking by ruling out typical plumbing leaks: faucet, waste and overflow, or caulking around the tub. For these leaks contact your plumber. Any other leaks call Trajet. 1-800-795-1812

P: Too little or too much pressure from the jets:

S: Tighten or loosen air control knobs to regulate the pressure. Rotate the center eyeball of the jet to redirect the water flow.

P: Any movement of the tub:

S: Check for proper installation by referring to installation instructions provided by Trajet.

P: Pump/Jet pressure surges (slows down then speeds up again)

S: Change direction of jets so they do not point at the suction.

Traj et Customer Service 1-800-795-1812